

PLAN CHANGE NOTICE

July 1, 2002

To: Comprehensive Retiree Plan (CRP) and Retirement Security Plan (RSP) Participants

Re: New Prescription Drug Card Program with "PRESCRIPTION SOLUTIONS"
Effective August 1, 2002

Dear Participant:

Effective August 1, 2002, the TBT retail prescription drug card and mail service program will change to a new provider -- *Prescription Solutions*.

NOTE: If you are enrolled in Kaiser's Senior Advantage or Health Net's Seniority Plus plans, this change will have no effect on you because you receive your prescription drugs through your Medicare HMO plan. This Plan Change Notice is being sent to you for information purposes only. Please file for future reference.

NO CHANGE IN PLAN BENEFITS: All medications now available through RxAmerica are available through the new *Prescription Solutions* drug card and mail service program. Most chain pharmacies, including pharmacies you now use, participate in the *Prescription Solutions* retail pharmacy network. To confirm your pharmacy is in the new network, call Prescription Solutions Customer Service at (800) 797-9791, or visit their website at www.rxsolutions.com.

THE PROGRAM IS EASY TO USE: Present your new *Prescription Solutions* ID card on and after August 1, 2002, whenever you fill a prescription at a participating pharmacy. The pharmacy will check your eligibility and coverage status in the Prescription Solutions computer, bill the claim electronically, fill your prescription and collect the co-pay (*if applicable*).

CUSTOMER SERVICE: Prescription Solutions has expanded customer service hours. Their customer service desk is available to you, your doctor or pharmacist by calling (800) 797-9791 from 6:00 a.m. to 9:00 p.m. Monday through Friday, and 7:00 a.m. to 7:00 p.m. Saturday and Sunday, Pacific Standard Time. The TBT Plan Administration Office will have direct on-line access to *Prescription Solutions'* computer system for quicker resolution of eligibility and other issues, while you are still at the pharmacy.

WELCOME PACKET: You will receive a *Welcome Packet* from Prescription Solutions with new identification cards, a list of participating retail chain pharmacies, a mail service brochure and program instructions. We do not expect this change in pharmacy program to cause you any inconvenience; however, you must advise your pharmacy that there has been a change in your prescription drug card program for prescriptions filled on or after August 1, 2002.

IDENTIFICATION CARDS: Only the employee's name appears on the ID card; however, your eligible spouse may use the card. If you are married you will receive two cards.

REMEMBER, EFFECTIVE AUGUST 1, 2002 YOU MUST USE THE PRESCRIPTION SOLUTIONS ID CARD. THE RXAMERICA CARD WILL NO LONGER BE VALID AFTER JULY 31, 2002.

MAIL SERVICE PHARMACY: Participants currently using the PrecisionRx mail service program will shortly receive a letter from Prescription Solutions, with instructions on how to convert to the *Prescription Solutions Mail Service Pharmacy*. You may also call their mail order facility customer service unit at (800) 562-6223 if you have questions on how to convert your prescriptions or to make inquiries about percentage co-pay amounts.

DIRECT MEMBER REIMBURSEMENT: On those occasions when it is necessary for you to pay for your prescriptions, we expect that the Prescription Solutions turn-around will be faster. Continue to submit direct reimbursement claim forms to the TBT Plan Administration Office.

The Board of Trustees hopes this change will provide you with an even better prescription drug program, and improved service.

Watch for the *Prescription Solutions Welcome Packet*. It will arrive within the next three weeks. If you have any questions, please phone the TBT Plan Administration Office at (510) 796-4676 or (800) 533-0119.

Sincerely,

Martin R. Lowy
Fund Manager

MRL/nj

PLEASE NOTE

- This Notice is intended to amend all TBT documents, notices and correspondence, including (but not limited to): *Guide To Your Benefits, Summary of Coverage, Comparison of Medical Benefits, Summary of Material Modifications and Plan Change Notices*, by replacing all references to NPA, RxAmerica or PrecisionRx, with Prescription Solutions, effective August 1, 2002.
- Effective August 1, 2002, you must use the Prescription Solutions ID card. *The RxAmerica card will no longer be valid.*
- Effective August 1, 2002, you must have all your mail service prescriptions moved from PrecisionRx to the new Prescription Solutions Mail Service Pharmacy.

PLAN CHANGE NOTICE

RETAIN WITH YOUR BENEFIT PACKAGE
FOR FUTURE REFERENCE